

OXID³iCE™

Ice Machine Disinfectant *for the* Purest Ice Possible

TROUBLESHOOTING GUIDE



Service Run Time Indicator

Solid red light means service is required

When the unit has reached approximately 9,000 hours of runtime, a solid RED service light should appear and remain on until service has been performed.

- Service light appears at 9,000 hours
- Service light will not stop ozone production
- Service light must be manually reset by user

NOTE: Service will be required at 9,000 hours of runtime

Power Light Does Not Illuminate

If power indicator light does not illuminate on right side of unit, try these steps:

- Verify the unit has power
- Press the Mode Select button to see if the unit will cycle through different modes
- Unplug the unit, remove cover and confirm that the main power wires at the control board are seated securely. If the connection is loose, disconnect the wires fully and reseat the connection.

NOTE: Confirm power if no lights are present

No Bubbles from Diffuser

If bubbles do not come out of diffuser, try these steps:

- Make sure that the indicator LED is blinking. If the light is “ON,” but not blinking, the unit is in standby. Wait for 10 minutes for another ozone cycle to occur.
- Clean the diffuser (see servicing for details)
- Confirm compressor is energized during an ozone cycle
- Check all tubing and fitting connections for possible leaks
- Confirm wired connection between compressor and control board is seated correctly

NOTE: If no bubbles, wait 10 minutes for next ozone cycle

Ozone Smell Around Ice Machine

If there is a strong ozone smell present around the ice machine, try this step:

- Adjust the run time setting down by pressing the Mode Select button repeatedly, cycling through each of the modes.

Biofilm Buildup in Ice Machine

If biofilm builds up quickly in the ice machine, try this step:

- Adjust the run time setting up by pressing the Mode Select button repeatedly, cycling through each of the modes.

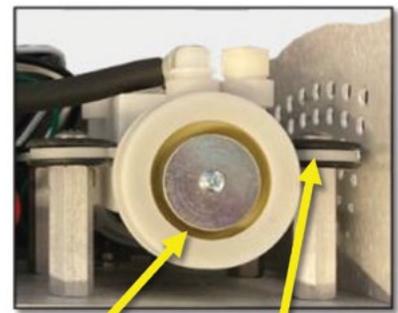
LIGHT COLOR	NUMBER OF BLINKS	24 HOUR ICE YIELD, NORMAL ENVIRONMENT	24 HOUR ICE YIELD, EXTREME ENVIRONMENT*	AIR FLOW (SCFH)	REPEATING RUN TIME (MINUTES)
OFF		OFF			
YELLOW	1	< 400 lbs 182 KG kgs	NA	0.5 14 L/h	1 On / 9 Off
GREEN	2	400-600 lbs 182-273 kgs	< 400 lbs < 182 kgs	1.0 28.3 L/h	2 On / 8 Off
BLUE	3	600-1000 lbs 273-455 kgs	400-600 lbs 182-273 kgs	1.5 42 L/h	4 On / 6 Off
PURPLE	4	< 1000+ lbs 455+ kgs	< 260+ lbs < 273+ kgs	2.0 56.6 L/h	7 On / 3 Off
RED		SERVICE REQUIRED			

NOTE: Adjust to lower run time if ozone is present around ice machine
Adjust to higher run time if biofilm is building up in ice machine

Abnormal Noises from Compressor

If the compressor sounds abnormal or becomes louder than normal, try these steps:

- Remove the cover and confirm the compressor's mounting hardware is tight and secure
- Ensure nothing is resting against the compressor that increases the noise
- Make sure the diaphragms on both sides of the compressor are not worn or torn



Compressor Diaphragm
(diaphragm color may vary)

Mounting Hardware

NOTE: Confirm power if no lights are present

Consider These Products with Oxidice

Nickel-Safe Ice Machine Cleaner



Liquid Ice Machine Cleaner



IMS-III Sanitizing Concentrate

